It’s Free!

✓ With your help, our auditor will identify how electricity is used in your home.

✓ Based on findings, we may install new light bulbs or replace your refrigerator or freezer.*

✓ We’ll also provide additional information about weatherization services (where possible) to help further reduce your utility bills.

*(Note: You must have working appliances deemed inefficient by our auditor to receive new ones. If you have non-working appliances call before you apply to determine whether we can assist.)

Eligibility Requirements

➢ You must be a homeowner or a tenant (8-unit building or less), and you must be a customer of Illuminating Co. (We also serve American Electric Power customers of Wayne County.)

➢ Your total household income must be at or below 150% or 200% of poverty, depending on the program (we will match you with the program/services you qualify for.)

Income Guidelines

<table>
<thead>
<tr>
<th>Size of Household</th>
<th>Per Year at 150% (EPP)</th>
<th>Per Year at 200% (First Energy)</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>$17,655</td>
<td>$23,540</td>
</tr>
<tr>
<td>2</td>
<td>$23,895</td>
<td>$31,860</td>
</tr>
<tr>
<td>3</td>
<td>$30,135</td>
<td>$40,180</td>
</tr>
<tr>
<td>4</td>
<td>$36,375</td>
<td>$48,500</td>
</tr>
<tr>
<td>5</td>
<td>$42,615</td>
<td>$56,820</td>
</tr>
<tr>
<td>6</td>
<td>$48,855</td>
<td>$65,140</td>
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<tr>
<td>7</td>
<td>$55,095</td>
<td>$73,460</td>
</tr>
<tr>
<td>8</td>
<td>$61,335</td>
<td>$81,780</td>
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</tbody>
</table>

These services are made possible through the State of Ohio’s Electric Partnership Program (EPP) and First Energy.

To access these services:

1. Verify your eligibility (see left)
   Are you a customer of Illuminating Company or American Electric Power? Do you meet income guidelines? Then you may qualify!

2. Fill out the attached application:
   You also can print out an application at www.chnnet.com/electric-conservation.aspx
   Be sure to send copies of all documents listed.

   Be sure to send copies of all documents listed on attached application.

   You should hear back within 2-3 weeks, but in some cases it may be 30-90 days if we have a waiting list. To check the status of your application call 1-888-377-3774 #1.

3. Mail all documents to:
   Return the application to Cleveland Housing Network, EPP
   2999 Payne Ave
   Cleveland, OH 44114

4. Schedule an inspection time
   Once you have been approved, our inspector will contact you to schedule a convenient time for your home inspection. Recommended work will occur within 2-3 weeks after the inspection.

5. Still have questions?
**Energy Saving Tips**

**Lighting**
- Turn lights off when leaving a room or when not in use
- Use daylight when practical by opening curtains/blinds
- Use task lighting rather than overhead or multiple lighting
- Use compact fluorescent bulbs instead of incandescent ones. This typically will save $1 per bulb changed out (for bulbs running 4-6 hours per day) and reduce heat in your home. Regular bulbs use most of the electricity to generate heat, so use care when changing these.

**Heating & Cooling**
- Manage heat and cool thermostat settings: Set heat back at night or when not at home; use air conditioners for nighttime cooling. In cold months, set the thermostat to 68 degrees when home, and back to 55-68 when unoccupied
- Use box fans with air conditioners to improve air circulation and for faster cooling. Box fans also can be used to filter warm air from the house.
- Seal all gaps around air conditioners
- Set your water heater to 120 degrees
- Clean furnace/air conditioning filter regularly
- Install hot water pipe insulation. Keep insulation at least 6 inches away from flue (exhaust pipe) of gas water heaters

**Miscellaneous**
- Fix leaky faucets and install low-flow showerheads
- Plant trees/shrubs on south and west side of your residence. The vegetation acts as insulation and provides shading

**TOP ENERGY SAVING TIPS**

**Appliances & Electronics**
- Turn off TVs when not watching
- Unplug your TVs/VCRs when you’re on vacation. Most new sets draw power even when they are turned off
- Double spin clothes washer to remove extra water
- Clean lint filter on dryer after each load
- Set time to dry clothes only as long as needed
- Dry multiple loads, not allowing the dryer to cool down
- Line dry clothes whenever appropriate
- Turn off appliances when not in use. Don’t forget your computer! Most new computers have sleep settings
- Do not preheat oven. Cook on lower heat with lids on
- Check seals on your refrigerator and freezer
- Vacuum your refrigerator coils (underneath and in the back), and don’t obstruct the coils. They need air space to work properly
- Keep your freezer as full as possible. You can place containers or plastic bottles filled with water in empty spaces.
- Make sure food is cool and covered before it goes into the refrigerator or freezer
Electric Energy - Customer Referral Form

(one per customer)

You may qualify if you meet ALL of the following eligibility requirements.

☐ A customer of one of the following utility companies:

- First Energy
- American Electric Power

☐ PIPP Plus enrolled -Please include a copy of your recent electric bill

Or

☐ PIPP Plus eligible -Please include a copy of your recent electric bill along with proof of income

☐ 12-months, on current bill, of electric Historical Usage Information at current address

☐ Average Monthly Baseload Usage of 420 (KWH)*

The following information MUST be provided:

Utility Name:                                  Account Number:  

Customer Information:

<table>
<thead>
<tr>
<th>First Name:</th>
<th>Last Name:</th>
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<tbody>
<tr>
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</table>

<table>
<thead>
<tr>
<th>Street Address:</th>
<th>Apt. Number:</th>
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<tbody>
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</table>

<table>
<thead>
<tr>
<th>City:</th>
<th>Zip:</th>
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<tbody>
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</table>

<table>
<thead>
<tr>
<th>County:</th>
<th>Phone Number:</th>
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</table>

<table>
<thead>
<tr>
<th>Last 4-digits of SS#:</th>
<th>2nd Phone Number</th>
</tr>
</thead>
<tbody>
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<td></td>
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</tbody>
</table>

Date:

Please allow 3 weeks for processing. CHN will notify you, the customer, once the referral has been processed with either an approval or not approved outcome, which is generated by the State of Ohio (OCA). Should you be approved, an auditor will be assigned to contact you.

The following information MUST be provided: Please list household occupants.  

Proof of income is REQUIRED for ALL listed that are 18 years of age and older.

<table>
<thead>
<tr>
<th>Name</th>
<th>last 4 digits of SS#</th>
<th>AGE</th>
</tr>
</thead>
<tbody>
<tr>
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<td>4</td>
<td></td>
<td>8</td>
</tr>
</tbody>
</table>

PLEASE BE SURE TO INCLUDE A COPY OF YOUR HOUSEHOLD INCOME(S) & RECENT ELECTRIC BILL

*FOR OFFICE USE ONLY:     Approved     Not Approved     Referral Type     Verified By     OCEAN CLIENT ID